

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE


In re application : Aleksander Szlam
Serial No. : 09/885,717
Filed : June 20, 2001
For : DYNAMIC HELP OPTION OR INTERNET CUSTOMERS
Examiner : Kieu D. Vu
Attorney's Docket : CONCERTO-512XX
Group Art Unit : 2152

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By



Daniel J. Bourque
Registration No. 35,457
Attorney for Applicant(s)

Revocation and Appointment of Attorney
and Change of Correspondence Address

Honorable Commissioner of Patents
Washington, D.C. 20231

Sir:

Concerto Software, Inc., being the Assignee of the entire right, title and interest in the above-indicated U.S. Patent Application, hereby revokes all previous powers and respectfully requests the appointment of the following attorneys with full powers:

Daniel J. Bourque, Registration No. 35,457
Paul J. Kroon, Jr., No. 51,902

Sep-28-04 14:27 From-CONCERTO SOFTWARE

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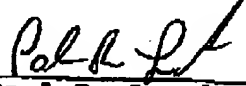
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Please direct all further correspondence to Daniel J. Bourque,
Esq. at the above address. Also, please change the attorney docket
number to CONCERTO-512XX.

Respectfully submitted,

Concerto Software, Inc.

By


Paul R. Lucchese
General Counsel

Date:

9/28/04

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RE: Applicant: Aleksander Szlam
Title: Dynamic Help Option For Internet Customers
Atty Reference: CONCERTO-512XX
Serial No: 09/885,717
Number of pages including cover sheet: 3

Original of this document to be mailed as well: ☐ YES ☒ NO

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Your assistance is appreciated.

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